

YMCA of Gloucester County



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We build strong kids
strong families, strong communities.

Mr. Terry O'Neill
If It's Water
425 Rock Raymond Rd
Downingtown, PA 19335

Dear Terry:

It seems like an eternity since you were here to do the filter installation (which I guess August of '98 can almost classify as one). Anyway, the intent here is to let you know that the latest addition of Clinopure to our filters on April 4, appears to be a success. With half the tank filled with Clinopure and half with sand, its hard to tell precisely whether the success stems from sand, Clinopure, or the mixture, but of course, we want to believe that it's from the addition of Clinopure.

I have been dealing with reducing my chloramines, so I can get a more realistic assessment of the Clinopure's capability of eliminating the chloramines in our pool. Also, I look forward to the reduction in backwashing and chemical and water usage that goes along with use of this product in our filters.

I recall that Mr. Gertz at Neptune Benson aided in trying to help us with the original Clinopure incident and had indicated to me that the new, smaller Clinopure would be available early in 1999. It's very encouraging to deal with a business, such as yours, which honors its original contract and takes care of providing us with the product, even after 18 months from the original job.

To this point, we have been very happy with the equipment you installed, the service we have received, and the new filter media. You can be assured that I have been and will continue to recommend your company to the other YMCA and non-YMCA aquatic facilities that I come in contact with through my position as Delaware Valley Aquatic Cluster Coordinator and as an Aquatic Director in NJ.

Thank you for your service and time in aiding our YMCA in obtaining clear water and happy 'swimmers'.

In the Y spirit,

Jennifer Helm
Aquatic Director

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