



## Fitness and Aquatics Department

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March 19, 2009

Hello Bill,

Since the installation of the ultra violet system, five years ago, the chloramines are no longer causing skin irritations for our residents. As you are well aware, older adults have extremely sensitive skin and prior to the installation of this system, many individuals who exercised/swam in our pool were frequently going to the dermatologist. This completely stopped after the installation of the ultra violet system.

Thanks to you and your staff of "If It's Water" for resolving the chloramines problem. I would recommend, and have recommended an Ultra Violet system and your company to other CCRC's. It is a pleasure working with your company; from the initial installation, the staff training, and any follow up appointments, the staff of "If It's Water" has been prompt, courteous, efficient and effective.

Administration, the Maintenance Department, the Aquatics Staff, and most importantly, the residents who are swimmers, water exercise enthusiasts, water walkers and those who utilize the Medford Leas pool for therapeutic water activities are all delighted with the results. Thank You!

Sincerely,  
Beverly Kannengieszer

Director Fitness and Aquatics

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