

October 11, 2001

Roger Anderson
If It's Water, Inc.
425 Rock Raymond Road
Downingtown, PA 19335

Dear Roger:

I just wanted to thank you and the rest of the team at If It's Water for all the work you put in at our pool, and let you know how happy we are with the finished product. Our water quality is visibly better, as well as easier to maintain. The filter system you put in is fantastic. In addition, the pool itself looks brand new from the resurfacing done to it.

I'd also like to let you know how much we appreciate the extra time you took to answer all of our questions, and make sure that we were satisfied with every aspect of the job. We will definitely look to If It's Water for our future pool needs. Thanks.

Sincerely,



Brian Tomko
Aquatics Director
Susquehanna University